



# 2017 ANNUAL REPORT



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Dear Intimate Partner Violence Advocates and Allies,

We are pleased to present the 2017 Annual Report for the NC Coalition Against Domestic Violence (NCCADV). We endeavor to reach into all North Carolina communities, and memberships are vital to that engagement. The work that is done by Domestic Violence Service Providers (DVSPs) to provide support, resources, and safety for victims and their children is immeasurably important. As well, the work of our many intimate partner violence (IPV) allies enriches the community with valuable resources that further protects the well-being of its citizens. NCCADV is proud to have had the opportunity to support both of these groups.

In 2017, NCCADV experienced an increase in requests for our services and met the need with a substantial growth in the number of trainings and programs, and a deeper level of technical assistance. In addition to maintaining funding to continue our programs supporting children, IPV prevention, coordinated community response teams, NCCADV was awarded new grants to research and support the LGBTQ community to ensure that appropriate and timely services are provided. We are proud that we have created avenues to enhance services to Latinx survivors, and continue to strive to expand work with regard to IPV and healthcare, economic justice, and housing. The coalition has also developed partnerships with agencies that support these groups, and participates on taskforces and steering committees to ensure that IPV has a voice in statewide decision-making.

The need for legal services continues to be a top request and priority for the Coalition, and NCCADV has been able to maintain two full-time attorneys on staff who provide direct legal services. Our intent is to stay close to understanding the circumstances and barriers of clients so that we may also affect state laws to better protect survivors and hold perpetrators accountable.

NCCADV continues to engage in internal equity work in order to deepen our understanding of oppression and apply equitable operational practices within the Coalition. Through trainings and technical assistance in 2017, we supported local agencies in employing equitable practices as they kept striving to serve all populations in the state. As we continue to enhance this work, NCCADV has been, and continues to speak out against societal inequities that perpetuate intimate partner violence.

Please consider making a donation to NCCADV as we continue to partner with many IPV advocates to continue to imbed a culture and understanding of healthy relationships in the state. Consider your gift as your personal commitment to promoting safe families and communities across North Carolina.

It has been our honor and privilege to support advocates and community members in the work that they do. Together, we can create a North Carolina in which our children have the hope of a future without violence.

Best Wishes,

Dana Mangum  
Executive Director, North Carolina Coalition Against Domestic Violence

*\*NCCADV has elected to use the term "Latinx" in order avoid the gender limitations in the terms Latino/a or Latin@. By making the final gender-determining vowel an X, the term Latinx acknowledges and respects all gender identities.*

# **NCCADV 2017 Annual Report**

NCCADV received an increase in requests for our services in 2017. We met the need with a growth in the number and variety of trainings offered, more one-on-one technical assistance, and an expansion of programs. Through our programs we increased the capacity of domestic violence (DV) service providers and community partners to improve services in their communities. We did so by supporting statewide work related to children and teens, coordinated community response teams, economic justice efforts, IPV within the healthcare system, Latinx survivors, and prevention efforts. Our legal team served even more clients in court, while our policy initiatives initiated laws that will enhance victim safety. Continue reading to learn more about all the work we accomplished in 2017.

## **DIRECT LEGAL SERVICES**

In 2017, NCCADV staff attorneys represented 218 survivors in their hearings and provided legal advice to many more.

Research shows that inability to access the court system and obtain an attorney is one of the greatest barriers for IPV survivors. In 2017, NCCADV had two full-time staff attorneys in our Direct Legal Services program serving survivors of IPV when they would have otherwise gone unrepresented. Our attorneys represent survivors primarily in their Domestic Violence Protective Order and related hearings including custody and divorce. In 2017, staff attorneys represented 218 survivors in their hearings and/or provided legal advice. The legal team conducts legal training as part of our Training Institute and in response to on-site requests, including 22 such site-specific requests in 2017 alone. The Legal Team also provides invaluable technical assistance across the state on legal and policy-related matters, and responded to 888 such requests last year.

## **POLICY**

NCCADV develops a legislative agenda with its members every year to work with legislators on bills. A long legislative session took place in 2017 at the North Carolina (NC) General Assembly, a time in which NCCADV actively worked to pass new laws to strengthen NC's response to IPV. NCCADV had a very successful year working with legislators and Governor Cooper to pass three laws instrumental to protecting and providing equal justice to all DV survivors. We worked with the family of a DV homicide victim to pass "Britny's Law" a DV-specific first-degree murder charge, only the 2<sup>nd</sup> of its kind in the nation. In addition, we ensured that victims would remain protected even if an abuser appealed the entry of a Domestic Violence Protective Order and expanded the protection of NC's "Disclosure of Private Images" law to cover all victims. NCCADV attended a bill signing ceremony at the Governor's mansion. [Read more](#) about this legislation. In addition, NCCADV works with DV agencies, court personnel, law enforcement, and other allied professionals to institute best practice policies to improve service delivery to all DV victims.

## **PROGRAMS**

### **CASE Project**

The Child Advocacy and Services Enhancement (CASE) Project advanced its mission to invest in strategies, programming, and interagency collaborations prioritizing the well-being and safety of children and teens in NC. We did this work through a multipronged approach through our technical assistance, training, programming, and by lending our content expertise to our local and statewide partners. The CASE Project managed to provide

trainings to 380 DV agency staff, allied professionals, teens, and concerned citizens. These training concentrated on the impact and services relevant to child witnessing to DV or teen dating violence. Our standing “Children and Domestic Violence” training continues to be highly regarded and one of most highly attended trainings of NCCADV’s Training Institute. Along with the “Teen Dating Violence” training NCCADV offered in 2017, the NC Commission of Indian Affairs welcomed the CASE Project staff to present on teen dating violence awareness and prevention at their Youth Summit. The CASE Project staff enjoyed engaging with teens from North Carolina’s tribal nations. Along with sharing the risk factors and signs of abusive behaviors, CASE Project staff gave teens the chance to identify culturally-specific activities they have participated in and explained how those activities were aligned with protective factors that could deter the onset of abusive behaviors. For example, the practice of talking circles is an example of the protective factor of applying non-violent problem-solving skills. Pow wows are also an illustration of the protective factor of family connectedness.

In addition, the CASE Project programming increased awareness and access to trauma-responsive services and protective factors-related activities throughout the state. By way of the Children’s Trauma Screening Program, staff from 13 DVSPs were able to screen at least 260 children for trauma. As a result of trauma screenings conducted with children and teens, caregivers were able to use the information to acquire protective orders against violent perpetrators and locate trauma-informed therapists in their local community. Furthermore, participating DVSPs discovered resources in order to provide in-shelter services to children and teens such as group art therapy or a shelter-based garden.

Another way the CASE Project functions to keep children safe while seeking services at local DV agencies and shelters is to offer technical and financial assistance for criminal background checks to DVSPs. By screening out agency personnel with questionable criminal background histories, children are likely kept safe from potential victimization by a third party. In 2017, 13 participating DVSPs screened 285 personnel. One DVSP reported declining employment or a volunteer opportunity to someone because of their criminal background check, while another DVSP commented that they “appreciate feeling confident letting parents know that all our staff and childcare volunteers have been fully vetted and are there for their children.”

Lastly, the CASE Project’s interagency collaborations have allowed us to broadcast the needs of children and teens exposed to IPV and dating violence as well as address child mental health, trauma-informed care, suicide prevention, and preventable child abuse or child deaths. Specifically, the CASE Project supported efforts to address gun safety and limit access to prescription drugs that could lead to substance abuse or suicide.

### **Coordinated Community Response**

In 2017, NCCADV continued its work to enhance systems coordination and community response across the state by promoting Coordinated Community Response teams (CCR). A CCR team consists of multidisciplinary community partners joining to provide interagency, coordinated response to DV in order to meet the needs of all survivors and more effectively hold offenders accountable.

NCCADV partnered with the North Carolina Coalition Against Sexual Assault (NCCASA) on the Enhancing Rural Strategies (ERS) project, an Office on Violence Against Women (OVW) grant, to develop strong multidisciplinary teams in rural counties throughout North Carolina. The project provided technical assistance and training to assist Coordinated Community Response and Sexual Assault Response Teams (CCR/SARTs) at different stages in their development, including building partnerships, assessing strengths and gaps, addressing the needs of marginalized survivors, creating a response protocol, and implementing best practices. Many of the teams created and implemented interagency response protocols to define their collaborative efforts and establish best practices in their response to domestic and sexual violence. The protocols serve as guidelines for how each

community can make victims' needs a priority, provide equitable services for all survivors, and hold offenders accountable.

The two coalitions created numerous resources in 2017 to assist local communities in improving their coordinated response systems. These resources included, 1) model response protocols that incorporate best practices such as evidence-based prosecution and victim-centered advocacy 2) Guidance on Multi-County and Dual CCR/SART teams, and 3) a toolkit on providing victim-centered and trauma-informed services to LGBTQ survivors. Beyond this project, NCCADV provided technical assistance and training on creating CCRs, building collaborative partnerships, and implementing DV best practices to DVSPs and community partners throughout the state.

### **Economic Advocacy and Justice**

NCCADV introduced a new program focus to our work - economic advocacy and justice (EAJ). IPV survivors, advocates, and researchers agree that economic abuse is a common tactic that abusers use to wield power and control in relationships. The economic ripple effect of IPV is manifold. At the same time, economic insecurity often leads to perpetrating acts of aggression and violence. Our EAJ program recognizes that it's important to build our work in a way that acknowledges the reciprocal relationship between economic insecurity and IPV.

The coalition works to improve the economic security for all survivors of violence by developing, facilitating, and designing economic advocacy programs that help strengthen the economic futures for survivors and their communities. Currently, our EAJ program is anchored by economic empowerment programming that focuses on financial literacy, matched savings, flexible funding, and credit counseling. In partnership with NNEDV and the Allstate Foundation's Moving Ahead Through Financial Empowerment grant, we are able to provide training, technical assistance, and survivor-centered financial education complementary programming to local programs who want to strengthen their commitment to developing and sustaining survivor-centered financial education programs. We also cultivate an active network of community organizations doing economic empowerment work across the state. In 2017, we supported 3 pilot sites with developing and implementing new financial education programs at their agency. These sites served over 50 survivors with economic advocacy ranging from credit counseling, financial literacy, and savings.

### **IPV Healthcare Provider Network Project**

In August 2015, NCCADV was awarded a 3-year grant from the Office of Women's Health to fund projects that test models that integrate IPV assessment and intervention into routine medical care and that create linkages between health care settings and DVSPs. In June 2017, NCCADV submitted its application for and received the third year of continuation funding.

In early 2017, with the advice and consultation from its expert panel, NCCADV completed development of the project protocol and training curricula for participating primary care sites. Three trainings were developed: a general training largely focused on the impact of IPV on health; a role-specific training for clinic staff who screen patients; and a role-specific training for clinic staff responding to disclosures of IPV. NCCADV and UNC partners also finalized its evaluation plan. Clinics were trained starting in March and all sites had been fully trained by August. Clinics began implementing the protocol once fully trained beginning in May. Participating clinics and DVSPs reported quarterly data on demographics, screening results, facilitated referrals to DVSPs and safety planning. NCCADV also created the NC IPV Screening and Response Survey, to be used by DVSPs to determine the IPV capacity and needs of local clinics. NCCADV presented its work on this project at the American Public Health Association conference in Atlanta in November 2017.

## **Latinx Services Project**

NCCADV works to increase the number of Latinx victims served by DVSPs and to strengthen the capacity of DVSPs to provide equitable services, through resources that reflect best practices, trainings, technical assistance, and funding initiatives. Over the last 2 years, NCCADV has been working intensely with selected communities as well as providing support and training to agencies across the state. Specifically, we have focused on building capacity to enhance meaningful access and cultural responsiveness to Latinx survivors. We have also provided support through technical assistance on building collaborative efforts among community partners through the development of Latinx Coordinated Community Response (CCR) teams.

In collaboration with community partners, NCCADV has been creating resources that will address the gaps identified in the assessment conducted in collaboration with The University of North Carolina at Chapel Hill researchers in 2016. Among these resources were “Know Your Rights” cards and safety planning resources that were distributed to advocates to help them serve survivors with varying immigration status. We also continued developing a toolkit on forming Latinx CCR teams that coordinate local response to Latinx survivors, including those who may have experienced human trafficking. Selected communities have seen greater collaboration among community partners and an increase in meaningful access, while Latinx advocates throughout the state have indicated that they feel more supported and better equipped to provide equitable and effective victim-centered responses in their communities. In the upcoming year, we will continue to address the gaps identified through our ongoing support of Latinx programs.

## **Prevention**

In 2017, NCCADV’s IPV prevention work concentrated on three main areas: 1) designing and conducting a health impact assessment of HB2 and HB142, 2) coordinating systems to focus on preventing multiple forms of violence simultaneously, and 3) violence prevention at colleges and universities.

NCCADV’s DELTA prevention project focuses on the community- and societal-level influences that affect the level of risk for IPV. NCCADV theorized that NC’s 2016 House Bill 2, and its 2017 replacement HB142, affected several of the influences that research has shown increase risk for violence. To investigate this theory, NCCADV is conducting an assessment of the impact of HB2 and HB142 on violence outcomes against LGBTQ+ North Carolinians. The assessment was designed and is being conducted in partnership with an advisory council of LGBTQ-serving professionals, a UNC Capstone team of Master of Public Health students, and professional evaluators. The assessment will be completed in early 2018, and NCCADV has already begun to share information about our process at national conferences and with various statewide partners.

Another focus of NCCADV’s prevention work was to work with partners to coordinate systems to prevent multiple forms of violence. First, NCCADV has continued to train local and national audiences on the Prevent Violence NC website, which NCCADV launched in 2015 to help local communities plan violence prevention projects. Prevent Violence NC contains the latest research and resources to help build community, family, and individual strengths to prevent multiple forms of violence and promote health. Second, NCCADV partnered with the North Carolina Division of Public Health to plan and deliver their 2017 Injury Free Academy. This program trained teams from across NC on multi-sector collaboration for violence prevention. Finally, NCCADV partnered with statewide and local homelessness services systems to increase coordination between housing services and IPV services. Increasing access to safe and stable housing for survivors will help children of survivors get connected to resources and grow up in protective environments. These protective environments will decrease children of survivors’ risk for experiencing and engaging in violence later in life.

NCCADV’s campus prevention work expanded considerably in 2017. Staff continued to provide technical assistance to colleges and universities to support their adoption of NCCADV’s model policy on dating violence, DV, stalking, and sexual violence prevention and response. NCCADV also released [www.ModelCampus.org](http://www.ModelCampus.org), an

online guidance tool to help campus decision makers implement their violence prevention and response policies in ways that are survivor-centered, trauma-informed, and compliant with federal policies. The prevention team also developed and began to deliver the IPV-Free training, which helps college faculty and staff create protective classroom and school-based environments. This training helps participants establish norms that promote gender equity and intolerance of aggression in the environments they work in on campus.

The University of North Carolina at Greensboro's Campus Violence Response Center (CVRC), a one-stop service center for students who experience violence, is the focus of another exciting DELTA project related to preventing IPV on campus. The CVRC is based on the family justice center model, and may be the first center using this model to be established on a college or university campus. NCCADV partnered with UNC-G to evaluate the CVRC for its impacts on improving campus climate and preventing IPV.

Finally, NCCADV successfully secured funding from the Centers for Disease Control and Prevention to continue to implement and evaluate prevention projects for the next five years. Under the new prevention project, DELTA Impact, NCCADV will focus on increasing access to paid family leave, increasing trauma-informed practices with various partner organizations, and increasing bystander intervention in schools.

## **TECHNICAL ASSISTANCE**

Technical Assistance is one of the key services offered by NCCADV. Advocates, preventionists, survivors, community partners, campus staff, and the general public call NCCADV to seek support and find answers to their questions related to providing IPV services. Each member has a Member Representative that can either offer them the support they need or connect them to a staff member with expertise on a particular issue. NCCADV serves as a conduit to help programs and people connect with one another to share strategies and challenges that better support our collective work. We also connect providers with current research, best practices in the field, and relevant resources.

Technical assistance requests include topics around sheltering survivors, improving response systems, nonprofit management, legal issues for survivors, policy, and meeting the needs of specific populations. In 2017, NCCADV responded to over 1,700 separate requests for technical assistance.

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Semi-annual Membership Meetings also create a space for advocates and allied professionals to meet face-to-face, discuss pressing concerns, and share success stories. Moreover, it allows for NCCADV to get feedback from members on their particular needs and for NCCADV to share some of its recent activities and accomplishments. The Membership Meetings also provide a unique training opportunity for attendees. The 2017 meetings included trainings on the intersections between mental health and IPV, resiliency, and nonprofit management.

## **TRAINING**

Each year, NCCADV offers a calendar of statewide training events to help build the skills and information available for DV advocates and allied professionals. Training topics are selected based on NCCADV member needs, best practices in the field, and current trends. Training events are distributed throughout the state in an effort to best meet the identified needs. Based on those identified needs for 2017, we had a number of new trainings, including the following topics:

- Mental Health First Aid
- Considerations for Serving African American Survivors
- Adaptive Leadership

- Assessing Danger
- Trauma-Informed Title IX Investigations

In addition to these trainings, we also held the very first Legal Advocates' Institute (LAI) and the first annual Executive Director Leadership Institute (EDLI). The LAI is a four-day advanced program that covers topics designed to assist advocates in 1) recognizing the legal needs and rights of their clients and 2) helping their clients to navigate the complex legal system. Through the LAI participants are able to receive certification. The EDLI is a two-day training designed by and for Executive Directors. The overall purpose of the EDLI is to:

- Convey best practices in organizational leadership
- Heighten awareness of successful leadership trends and concepts
- Enhance the network of EDs across the state
- Motivate EDs in their role as leaders

NCCADV also provided three sessions of the Advocates' Institute (AI), which is a five-day training event that offers certification. Intended for new advocates and those that need a refresher, the AI is designed to build skills and competencies around DV dynamics and best practices in serving survivors of all ages and identities. Through the AI and the LAI we were able to offer certification to 50 additional advocates in NC. NCCADV provided a total of 149 statewide trainings for 3,539 people in 2017. These numbers represent a more than 60% increase from the previous year and more than double the numbers from 2015. Topics covered and not already mentioned include the following:

- Domestic Violence & Children
- Teen Dating Violence
- Domestic Violence Basics
- Serving Immigrant & Latinx Survivors
- Court Advocacy
- Responding to Stalking, 'Revenge Porn' & Other Technology-Facilitated Crimes
- The Intersections of Mental Illness & Domestic Violence

In addition to these in-person trainings, we expanded our e-learning program with a number of webinars. Topics included identifying and understanding the needs of immigrants, self-care and secondary trauma, and suicide prevention and confidentiality requirements.

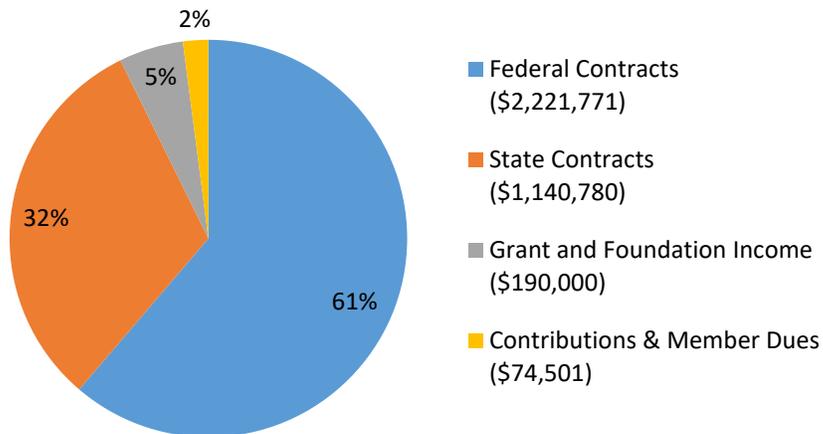
I got home tonight after having one of THE best experiences. I LOVE love goin' to trainings to meet THE coolest people across our WHOLE state that...  
 ADVOCATE! (Even if it means bein' away from my family) ♥ I'm  
 REJUVENATED and ready to love, HUG, empower, explain, resist, defend,  
 express, support, campaign, fight with and BE THERE FOR ALL those impacted  
 by UNNECESSARY violence, stalking, persistence and ABUSE."

-Advocate

## NCCADV 2017 FINANCIAL INFORMATION

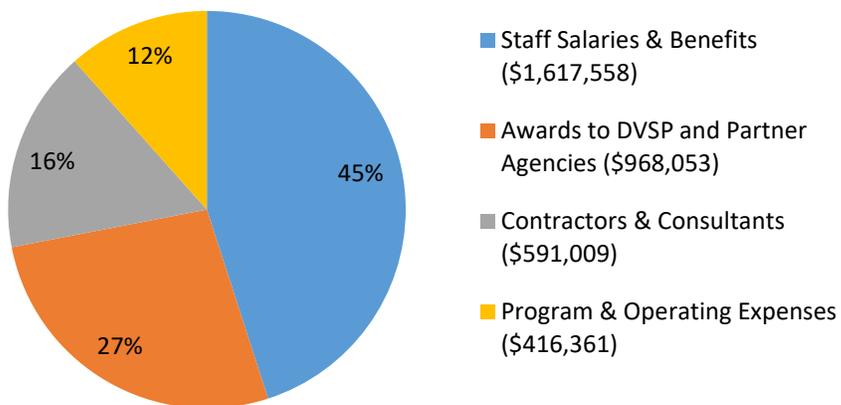
### 2017 Income by Source

Total Annual Income \$3,627,052



### 2017 Expense by Category

Total Annual Expenses \$3,592,981



*Unaudited*