

Fundamental Elements of Accessibility

1. Staff and volunteers are trained in basic disability awareness.
2. Intake process includes procedures for screening, referral, and/or the delivery of services to victims with disabilities, including adult clients and their children.
3. Staff and volunteers provide accessible communication to clients with disabilities.
4. Hotline staff and volunteers are trained to use Telecommunications Relay Service.
5. Printed information is accessible for clients with disabilities.
6. Buildings are physically accessible for clients with disabilities or the agency has a plan with identified options/alternate accessible locations to provide services.
7. Agency is welcoming of service animals and personal care assistants.
8. Staff and volunteers advocate for accommodations during medical care for sexual assault survivors with disabilities.
9. Staff and volunteers advocate for accommodations during legal proceedings for sexual and domestic violence survivors with disabilities.
10. Disability-related assistance or accommodations are provided free of charge.



For more information or assistance, please call us
NC Coalition Against Domestic Violence: 1-888-232-9124 (toll free)
NC Coalition Against Sexual Assault: 1-888-737-2272 (toll free)
Access for All Project: 1-919-966-0871

This project is funded by the NC Governors Crime Commission, Award No. 180-1-07-4VD-AW-040., awarded by the US Dept. of Justice, through the NC Dept. of Crime Control and Public Safety/Governor's Crime Commission to The University of North Carolina at Chapel Hill.